Accessing Interpreters and Translations

Interpreter Service Company	Services Provided	Requesting Services
Refugee and Immigrant Services Northwest (RISNW)	 ✓ An interpreter can be requested to call a family, leave a voicemail, schedule a meeting, etc. ✓ On-site interpreting 	❖ All request forms for RISNW are accessed through <u>DocuShare</u> and emailed to <u>risnwinterpretationandtranslationservices@everettcc.edu</u> and cc <u>Mrude@everettsd.org</u>
B&L Interpreting Services	 ✓ Video interpreting ✓ On-site interpreting ✓ Call family, voicemails, schedule meeting, etc. ✓ Written translation 	 Request forms are accessed through <u>DocuShare</u> and emailed to: <u>request@blinterpreting.com</u> and cc <u>Mrude@everettsd.org</u> Best used for video interpretations or in-person meetings in less common languages that RISNW may not offer. Requests for written translation MUST be submitted to Megan Rude at <u>MRude@everettsd.org</u> in Categorical Programs for approval, once approved the request will be submitted.
Language Link	☑ Live phone interpretation through a 3-way call with an interpreter, family and school staff	 Complete this <u>form</u> prior to contacting Language Link. Best option for brief contact with families. 40+ languages offered for quick interpretation needs. This service is accessed by calling 1-877-650-8023 and providing the district account number #6517.

- For requests to RISNW and B&L, there should be designated staff members that make these requests. Those staff members are contacted by building staff with the necessary information to submit the requests.
- ❖ For billing purposes, it is VITAL for staff to complete the Language Link form prior to using the service.
- ❖ For any questions, concerns or feedback please contact Megan Rude at extension x4247 or MRude@everettsd.org
- ❖ NURSES and HRA's only: please use this <u>form</u> for Language Link calls.